Successful Application of NEC in Government (DSD) Projects

HKIS CPD Talk



Ir. C L Leung Engineer

31.7.2018



5

- 7:00 8:00 (i) NEC Journey in DSD &
 - (ii) Contract No DC/2012/03
 Happy Valley Underground Stormwater Storage Scheme (Option C)
- 8:00 8:30 (iii) Contract No. DC/2016/01

 Additional Sewage Rising Main between Tung Chung and Siu Ho Wan (Option D)

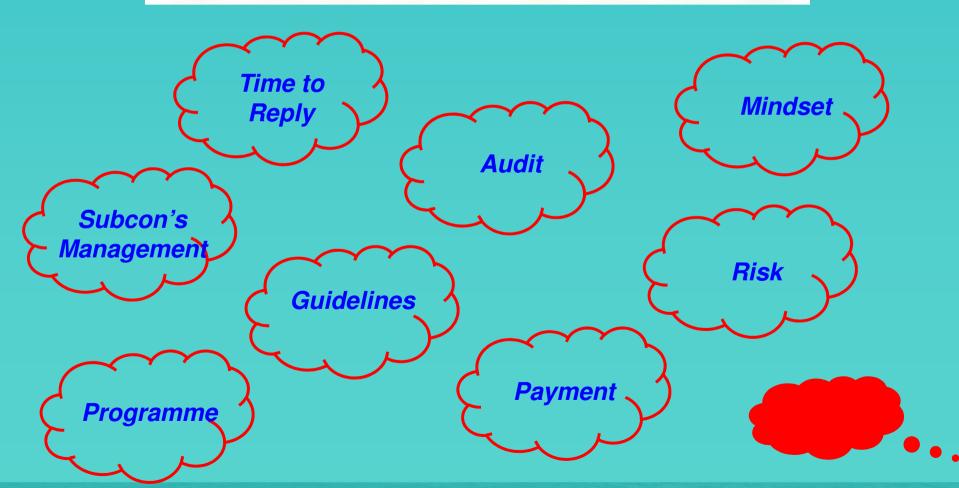
 (iv) Q&A













NEC Journey in DSD

- Started small, in 2009
 - 1 target cost works contract <\$100M
- Tasted NEC
- Trained a seed team
- Achieved good result
 - 5% saving, 6 months faster
- In 2012, another larger works contract started
 - Target cost, \$1 B
 - 8% saving, 14 months faster



Now DSD

Complete

On going

~ 35

Works contracts, ~ 1/3 is target cost

Coming shortly ~ 10

Another

consultancy contracts ongoing or shortly start, 1/5 target cost



DSD Internal Support System

- Half administrative half knowledge management
- 1st tier, NEC Working Group discuss policies
 - endorse options
 - pull in external stakeholders(eg ICAC, DEVB)
- 2nd tier, NEC Support Group
- disseminate practices
- address queries
- share experience
- 3rd tier, NEC Focus Group
- on target cost, PSC etc
- KM through NEC Corner/Portal and sharing with practitioners

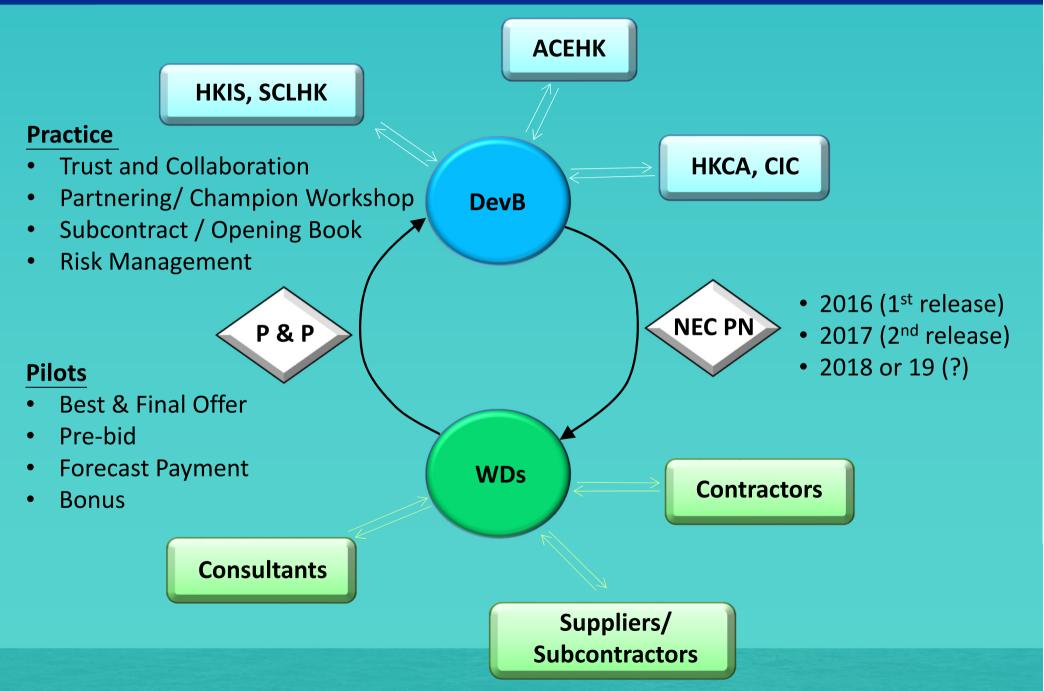


What next in DSD

- So far only a small step
- Continue to train staff
- Entrench collaborative culture
- Try different arrangements
 - Bonus for early completion
 - NEC subcontracting
 - Co-location of office with consultants
 - NEC 4
 - Early contractor involvement



Practice, Pilot and Practice Note for NEC







Flooding in Happy Valley 24.08.2000, 24.04.2006, 07.06.2008



Happy Valley Recreation Ground



Junction between Morrison Hill Road and Queen's Road East



Happy Valley Racecourse



Wong Nai Chung Road





Happy Valley Racecourse



Happy Valley Race Course Happy Valley Recreation Ground





NEC3 Cl. 10.1:

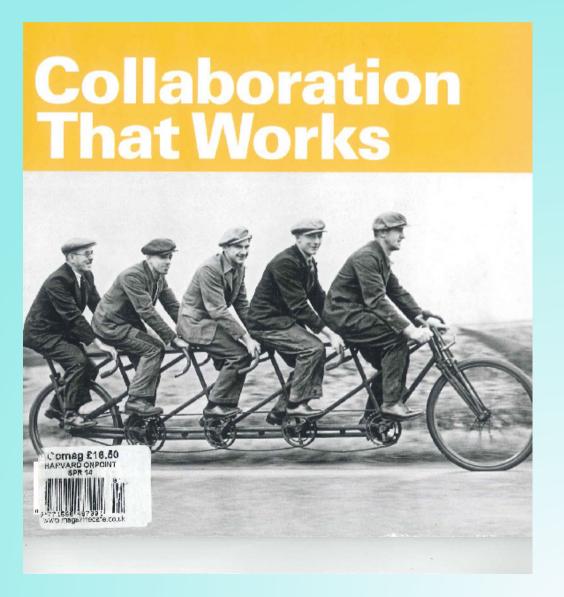
(i) Mutual Trust and Cooperation

among
Employer,
Project Manager,
Supervisor, Contractor,.....



Employer
Project Manager
Supervisor
Contractor
Sub-contractor
Stakeholders
Consultants

••••





Good Practice in Contract Commencement

Chapter 3

Good practice following award and the crucial first months

- training or, more precisely, common understanding of for those involved in the running of the contract
- putting in place a system and protocols for the efficient administration of the contract (i.e. how you are going to communicate, both informally and formally)
- payment, especially where the *Contractor* is reimbursed his costs (e.g. options C to F) and how the pain/gain share operates under options C and D
- making best use of the programme, so that there is always an up-to-date, understood, agreed and accepted programme
- operating the early warning and risk-reduction process
- quickly and amicably agree quotations for compensation events/development of the programme by the *Contractor* and, if possible, acceptance of the programme by the *Project Manager*
- use of adjudication as a last resort to resolve disputes, whilst suggesting alternative means to resolve the underlying issues sooner whilst they are still 'disagreements' as opposed to 'disputes'.

Preparation for Contract Commencement

Development Bureau

Practice Notes for New Engineering Contract (NEC)

– Engineering and Construction Contract (ECC) for
Public Works Projects in Hong Kong

October 2016

Familiar with NEC Contract Provisions and Practice Notes



Identified and defined terms

11 The main definitions used in the contract are given in clause 11.2. Other definitions are given in optional clauses where they are specific to a particular main or secondary Option. Capital initial letters are used in the ECC for the defined terms to distinguish them from undefined

Any term that is identified in the Contract Data is written in italics.

The Project Manager cannot change identified or defined terms.

A combination of these two systems is used when the details of a term in italics may need to be changed during the course of the contract – e.g. the Completion Date, clause 11.2(3). The definition of the defined term (the Completion Date) includes a reference to the same term in italics (the completion date) but also refers to the possibility of changes 'in accordance with the contract'. This combination therefore provides

- a basis for tenders and the contract at the Contract Date, at which time the defined term is the same as the italicised term.
- (9) The definition of Equipment is broad and avoids using separate terms for items which are treated in the same way under the contract. It covers, for example, construction plant, vehicles, consumables, tools, temporary works, cabins, temporary access roads and other such facilities. The term 'Equipment' has been used where it has been customary to use 'plant' or 'constructional plant' in UK building and civil engineering practice. This change is made so that the ECC can be used internationally and for other engineering work where it is customary for 'the plant' to mean part of the works to be provided.



1st Partnering Workshop



Project Slogan



Project Charter





Project Logo

Mutual Objectives

	MUTUAL OBJECTIVES	TARGET
1	Time	Commissioning of storage system before 2018 wet season
2	Cost	Gain share 6% of tender price
3	Quality	98% compliance in first tests 100% compliance in final tests
4	Safety	No reportable accident Pioneer project - Considerate Contractors Award
5	Environment	No offence 10% of water, formwork, excavated material for reuse / recycle
6	Public Relations	Zero disruption to horse racing Recognitions from stakeholders/ district council
	VALUES and BEHAVIOURS	
7	Trust	Commitment; Punctual/ Quick response; Openness/ Communicate; Honour; Be considerate; Understanding and fair
8	Cooperation	Good planning; Joint ownership / responsibility; Sharing of information; Caring for each other; Empathy; Passion



Partnering Champion Group

Management Level

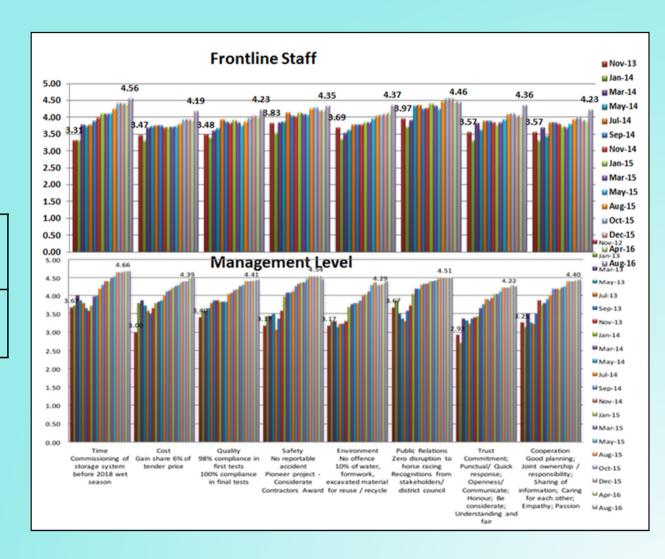
Employer / PM / S

CE SE E

Contractor

Project Construction Site
Director Manager Agent

Cost Consultant Project Director





Partnering Review Workshop



What's going well?	What's not going well?			
 Works at confined space 得到顧問協助 齊心 Partnering & cooperation as well 多解決方法 / Problem solving Swift action 多交談, good / open mind communication & relationship Trust & cooperation Clear target Performance on Quality, safety & environmental Public relations Survey update on time 	 Punctuation (不守時) Slow progress 太多會議 / too much meetings Too much "WhatsApp" groups Slow response time Coordination with others Slow decision 			

NEC3:

- Risk Management
- Subcontractor Management
- Cost Saving Design
- Compensation Events
- Programme Management
- Open Book Account

Who are the risk owners?

 The risk owner should be capable of managing the risk and have the knowledge, resources, and authority to deal with the risk.

Risk Management in NEC Contract

Early Warning:

ECC Clause 16.1 "The Contractor and the Project Manager give an early warning..... 1)Increase the total of the Prices; 2)Delay Completion; 3)Delay Meeting a Key Date; 4)impair the performance of the works use....

Risk Reduction Meeting:

ECC Clause 16.2 "Either the Project Manager and the Contractor may instruct the other to attend a risk reduction meeting....."

Risk Register:

ECC Clause 11.2 (14) "The Risk Register is a register of the risks......includes a description of the risk and a description of the actions...."





Early Warning and Risk Register

Pre contract: 9

- Ground Condition
- Excessive Settlement
- Congested Working Environment
- Flood Risk

Construction: over 50

- Interfacing works with HKJC
- Delay in Access Date of Pitch No. 4
- Lack of engineering and site resources
- Slow progress of different work fronts
- Missing details
- Defects



Risk Register (Early Warning raised by PM)

Risk ID Ref.	Description of Risk	Date of Issue of EW	Mitigating Measures / Decisions/ Updates (Party to follow up)	Status (Open/ Closed)	Date of Close of EW	Raised by (CW/DS
CD1/05	Excessive settlement of adjacent structures and ground	Pre- contract	 Monitoring of geotechnical instrumentation and ensure all investigative and rectifying actions are being completed when necessary. (DSD & CW) Step up site supervision and control. (DSD & CW) Submit action plan (action level) by CW 	Open		DSD
CD1/08	Severe flooding in Site due to heavy rainstorms	Pre- contract	- CW submitted the temporary drainage management plan to PM for acceptance - Provided add./stand-by pumping facilities. (CW)	Open		DSD
CD1/09	Lack of adequate liaison between stakeholders and/or design team and contractors	Pre- contract	- Regular meeting with stakeholders. (DSD & CW)	Closed	12-Aug-13	DSD
EW/028	Damages of Warning Bar and Structures at Exit of the EVA	7-Mar-14	 Repairing of existing goal post was completed Design of laser sensor was accepted by HJKC and installation of sensor was completed Plastering of concrete structure is in progress 	Closed	31-Mar-14	DSD
EW/032	Increased cost of rebar fixing	5-Jun-14	- Response to NCE was issued	Closed	28-Oct-14	DSD
EW/036	Slow progress of demolition of conveyor belt system	27-Aug-14	- CW to call quotations for the demolition and material collection of the conveyor belt system - DSD to provide connection details between the twin DN600 pipes and USST	Closed	28-Oct-14	DSD
EW/037	Energisation of the HEC Substation	14-Nov-14	 CW and ATAL to complete all outstanding works in HEC substation for handover DSD to issue a letter to HEC (Energization by end of Dec 2014 and two meters are ready) 	Open		DSD

Risk Register (Early Warning raised by Contractor)

Risk ID Ref.	Description of Risk	Date of Issue of EW	Mitigating Measures / Decisions/ Updates (Party to follow up)	Status (Open/ Closed)	Date of Close of EW	Raised by (CW/DS
EW/005	The alignment of box culverencroached into Pitch Nos. 6 & 12	8-Mar-13	 Details of the revised alignment of rising mains were provided to CW. CW would provide comments on the revised details of rising main by 23 August 2013. (CW) 	Closed	16-Oct-13	CW
EW/013	Significant increase in the volume of marine sediment and similar unsuitable materials	4-Jun-13	- DSD and IGE would critically review the volume of marine sediment and similar unsuitable materials and suggest mitigation measures. (DSD) - CW to develop new scheme to reduce settlement (such as double layers of sheetpile, use of FSP V sheetpile and strut preloading) (CW)	Closed	15-Jul-13	CW
EW/016	Proposed Temporary Traffic Arrangement (TTA) Scheme at Wong Nai Chung Road near Crescent Garden for Stilling Basin Construction	12-Aug-13	 Apply CNP for loading and unloading at night and conduct trial run of loading and unloading from 10:00am to 4:00pm on 9 September 2013 (CW) Explore alternative such as construction of a temporary lay-by on existing footpath for loading and unloading of construction materials. (CW) Liaise with Traffic Consultant to revise the TTA scheme. (CW) Check the alignment of existing box culvert along Wong Nai Chung Road. (DSD) 	Closed	16-Oct-13	CW
EW/027	Unexpected Ground Condition of ELS at Crescent Garden	13-Jan-14	 adopted the approach of prebording method for sheetpile installation engaged subcontractor to commence to prebording works 	Closed	31-Mar-14	CW

S Risk Management

Interface construction works of HKJC and DSD during summer break of 2014

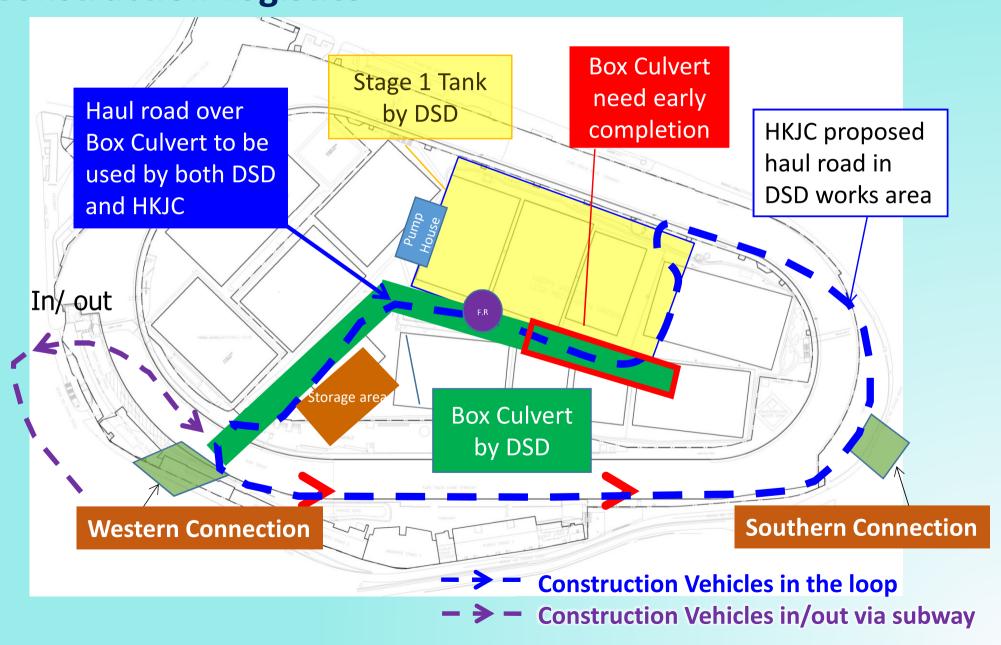




Tight Schedule, High Project Risk

S Risk Management

Construction Logistics

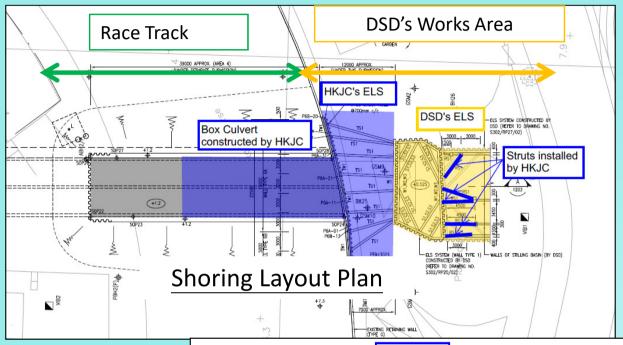


Shared Access

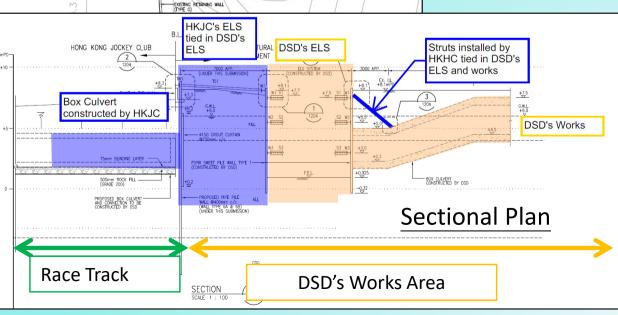


Construction of Pipe Pile Wall at Crescent Garden





Shared ELS System



Partnering Charter – 2 Clients and 2 Contractors





S Risk Management

Win - Win - Win - Win



Management Involvement from both sides

Subcontracting Management

Tender Interview in Subcontracting

- Fairness of Tender Interview
 - PN 6.5.2 Responses to tender queries in pre-tender meetings/tender interviews to be copied to all tenderers

Integrity

- PN 6.5.2.1 Tender Interview should be attended by Government officers

Documentation

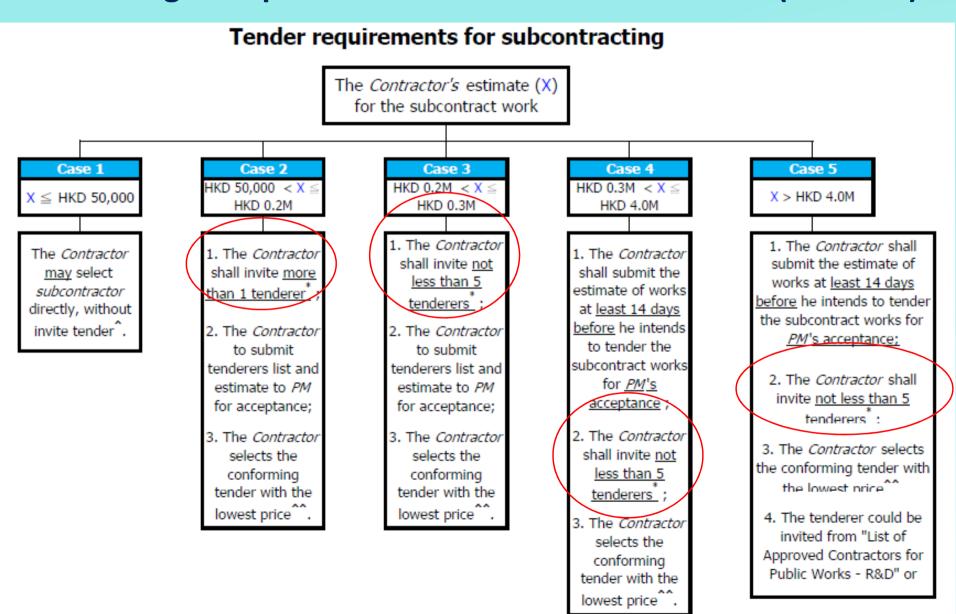
- Reasons for 1) Difference between Tender Price and Estimate
 - 2) No. of Returned Tender is less than requirement
 - 3) Returned Tender Price is higher than threshold limit
 - 4) Major discussions in Tender Interviews
 - 5) Increase in Best and Final Offer

Ref: DevB's TC(W) No. 5/2016 – Practice Notes for NEC ECC



Subcontracting Management

Subcontracting – Requirement on Number of Tenderers (ACC C10)

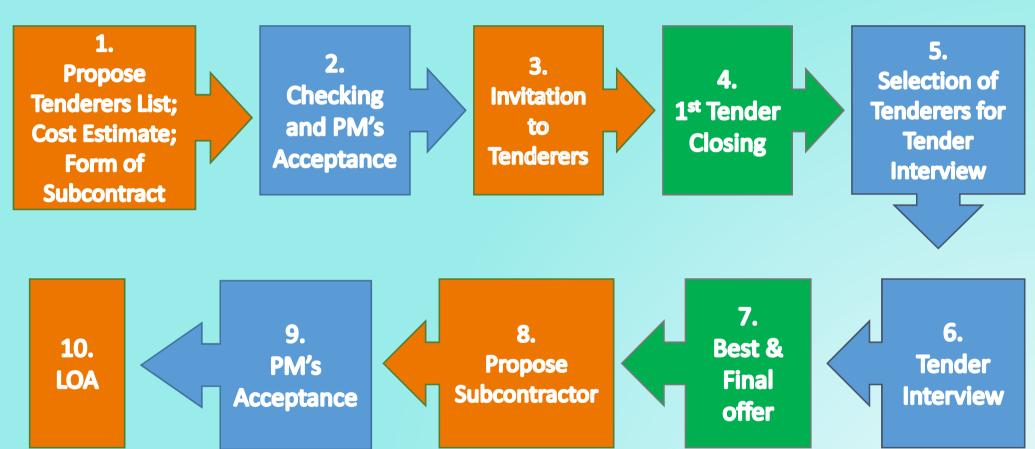


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Subcontracting Management



* In HVUSSS only



	<\$50,000	\$50,000- \$300,000	\$300,000- \$4M	>\$4M	Total
Subcontract Package	53	19	40	28	140



Subcontracting Management

Active Subcontractor Management



Contractor's In-house Rules

Site Constraints

Construction Method/Innovations

Programme

Payment

Tender Interview

- Individual Tender (lowest 3 or 4 bids)
- Contractor (QS and Site Agent)
- PMR
- Independent Cost Consultant

Alternative Design

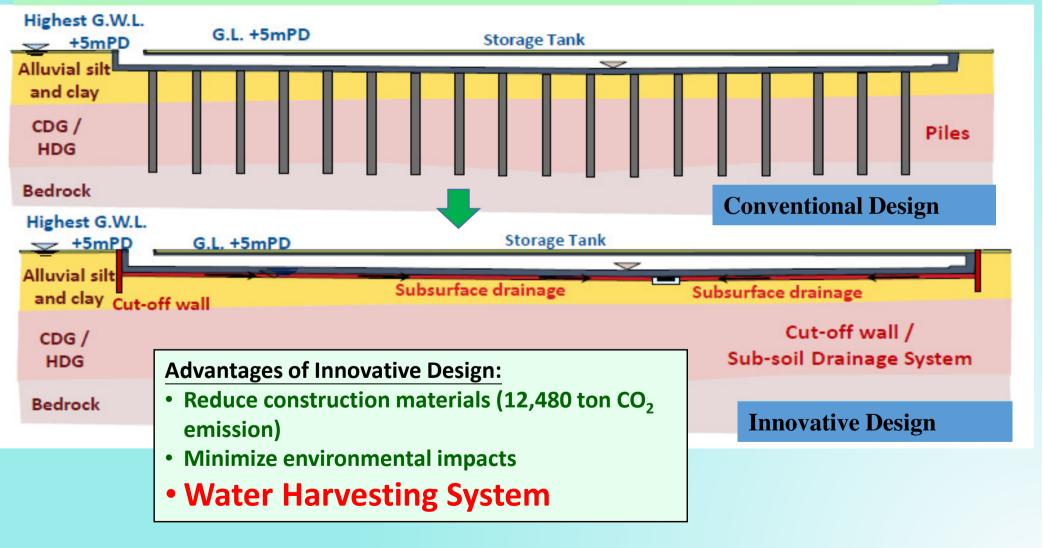
Discrepancies/ Queries

Risks

High/Low Rates

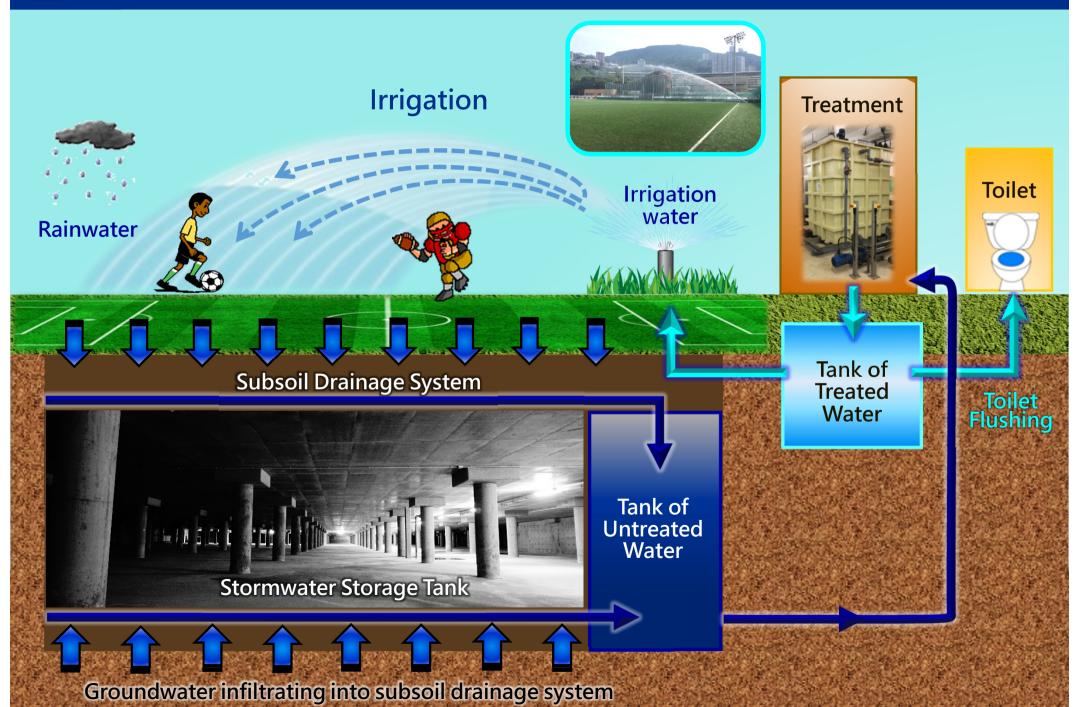
Job Reference/ experiences

Replace original pre-bored H piles by cut off wall and subsoil drainage system





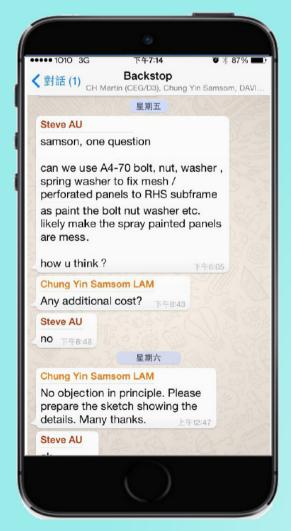
Compensation Event - Water Harvesting System





360° Communication Network

Over 50
WhatsApp
Groups
in different
categories





Stakeholders Workshop

District Council members, HKJC, LCSD, Contractor, Subcontractors...



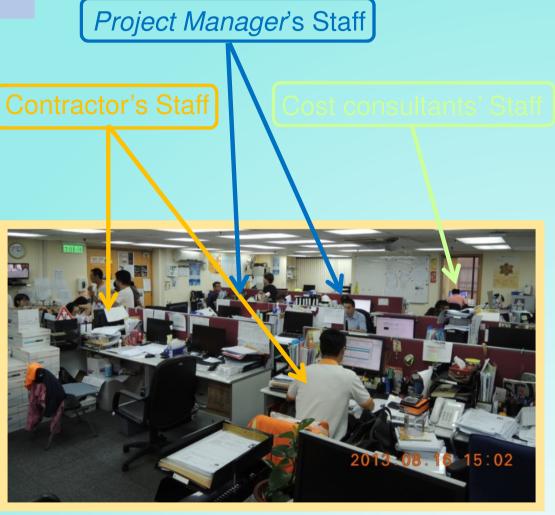


360° Communication Network





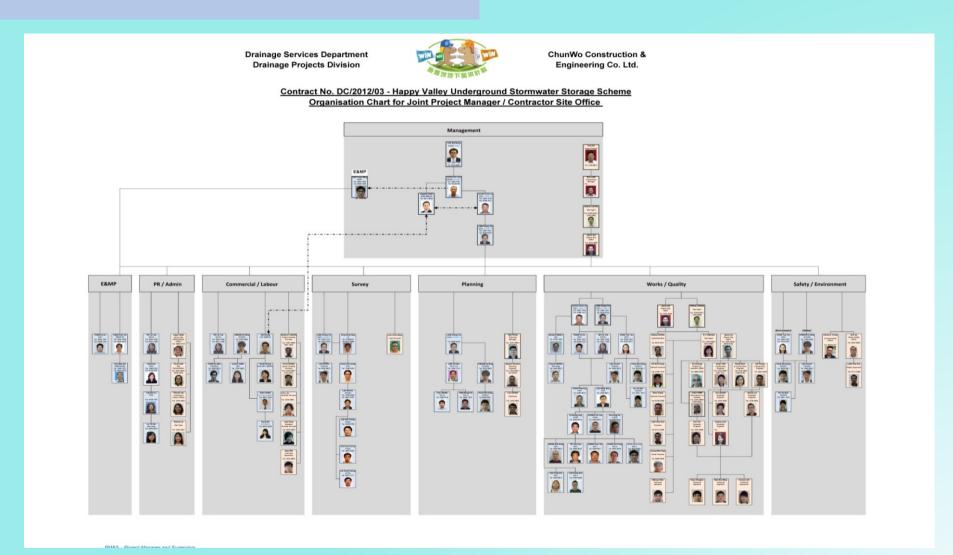








360° Communication Network



Joint Organization Chart



2012
About 6% Cost Saving
Commissioned by end March 2018

2018
About 8% Cost Saving
Commissioned by mid March 2017

NEC: Mutual Trust & Cooperation



Tabassum Nazar added 6 new photos — at ♥ Happy Valley Hockey Pitch

1 hr · Hong Kong · 2

Good news... yesterday we had a meeting with very nice folks of DSD and LCSD, most likely we will get HV1 before end January 2017 and HV2 by April 2017







香港曲棍球總會 丸能實理道片質京土塩曲星準場打畫大獎一樓 HONG KONG HOCKEY ASSOCIATION Administration Block, I/F., King's Park Hockey Ground,

(Witting Block, 197-, King S Park Flocke) 作 Wylie Road, Kowloon, Ilong Kong, 雅 忠 (Tel): (852) 2782-4932 海 兵 (Finx): (852) 2384-0335 海 県 (Finail): klha@buckey.org.lik 網 地 (Website): www.hockey.org.lik



本會主聚用曲 根準協會、 原用面 建铬合及 中磁音是體可能力 医维非可之素的自治酶 所述的 Federation Internationale de Hockey the Asian Hockey Federation and the Sports Federation and Olympic Committee of Hong Kong, China.

Director of Leisure and Cultural Services Director of Drainage Services

20 January 2017

Dear Ms Li and Mr Tong,

Letter of Appreciation
Returfing Project of Hockey Pitches at Happy Valley Recreation Ground

On behalf of the Hong Kong Hockey Association and the hockey community, I would like to extend our appreciation to LCSD and DSD for undertaking the returfing project of the two hockey pitches at Happy Valley.

The condition of the old hockey turfs was deteriorating badly in recent years due to heavy usage. We had raised the problem to LCSD and requested for returfing as soon as possible. In late 2015, LCSD brought us a good news that they were going to entrust the returfing works to DSD project team at Happy Valley including replacement of the drainage, flood lighting and turf systems.

Our first meeting with LCSD and DSD was held on 24 Feb 2016. By early Jun 2016 when our league season had just finished, the contractor immediately started work.



The short lead time to organize the necessary tender in just three months was very efficient indeed. Throughout the project period, all three parties had maintained very good working partnership which is essential for a successful project. The Association was invited to offer inputs on design specifications, user feedbacks and also site visits to see the progress regularly.

+2

Sharing on Facebook

/cont...I wish to

Appreciation Letter

SAchievement

Awards



2012 IWA Project Innovation Awards

East Asia Regional Awards in Planning Category



NEC Awards 2015

Highly Commended New Engineering Contract (NEC) Large Project of the Year



2017 Hong Kong Awards for Industries

Innovation and Creativity Award – Grand Award



21th Considerate Contractors Site Award Scheme (2015)

- Outstanding Environmental Management & Performance Awards Gold
- Considerate Contractors Site Awards (Public Works New Works) Silver



The Civil Service Outstanding Service Award Scheme 2017

- Team Award (Specialised Service) Gold
- Inter-departmental Partnership Award Merit

DSD Contract No. DC/2016/01

Construction of an Additional Sewage Rising Main between Tung Chung and Siu Ho Wan and Associated Works

建造東涌至小蠔灣加壓污水管及其相關工程







Project Background

Project Office: Consultants Management Division

Supervisor: Black & Veatch Hong Kong Limited

Contractor: Penta-Ocean – Wo Hing Joint Venture

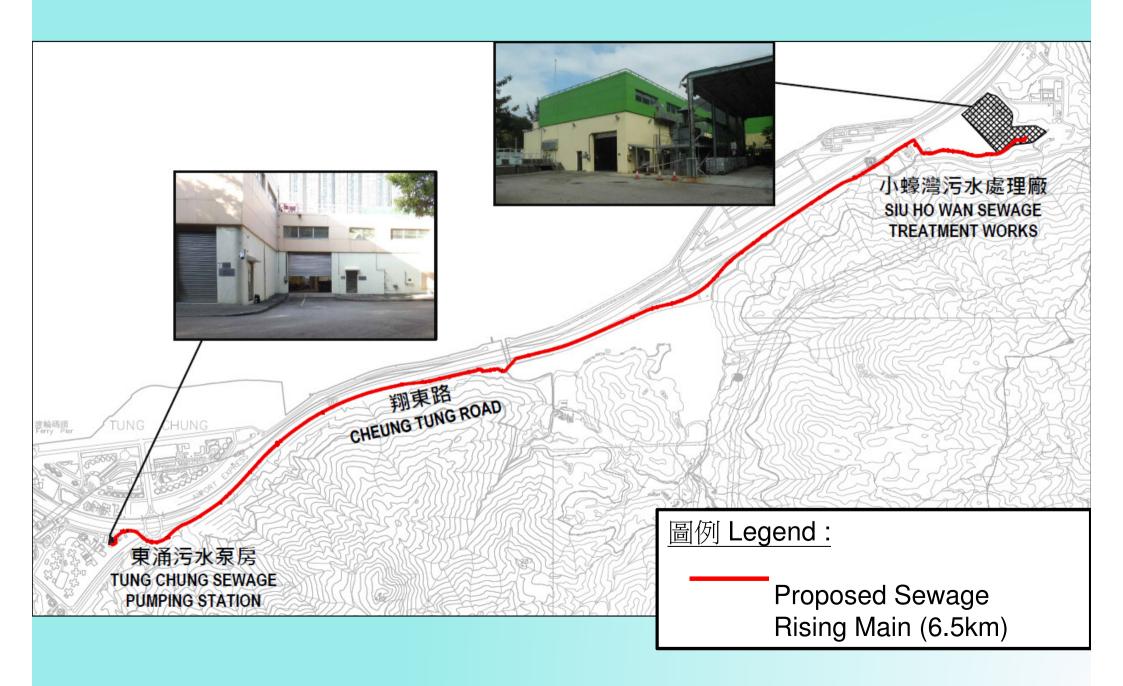
Contract Sum: HK\$ 299M

Date of Commencement: 19/08/2016

Date of Completion: 18/07/2022 (71 months)

Contract Form NEC3 Option D

Scope of Works



Clause 10.1

• The *Employer*, the *Contractor*, the *Project Manager* and the *Supervisor* shall act as stated in this contract and in a spirit of mutual trust and co-operation.

What Do You Expect from the *Employer*?



- Monitor RSS and contractor's works
- Spy from the Employer
- Pelp RSS on day-to-day contract administration



Employer's Involvement (Cont.)





Partnering Meeting and Champion Group Meeting

Partnering Meeting



Champion Group Meeting











Traditional GCC

Employer

Engineer#

Engineer's Representative

Supporting Staff

Duties

All contract administration duties by Engineer

NEC3 ECC

Employer

Project Manager*

Project Manager's delegate(s)

Supporting Staff

* Key Duties

To carry out all contract administration duties other than that performed by the *Supervisor*

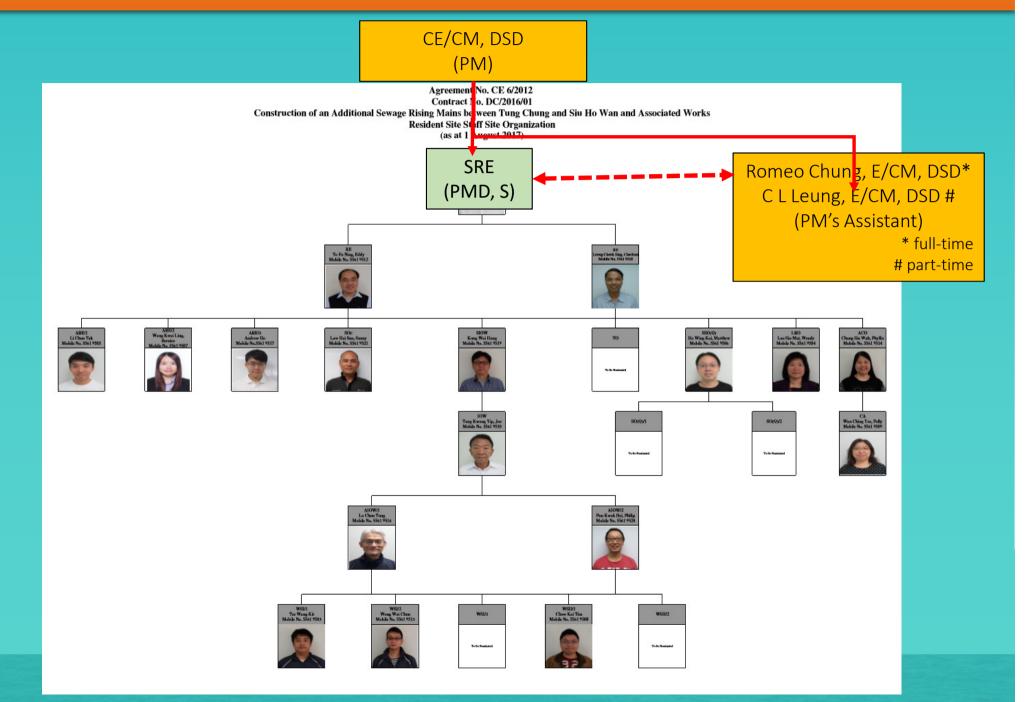
Supervisor**

Supervisor's delegate(s)

Supporting Staff

** Key Duties

To check works in accordance with Works Information and issue Defects Certificate



Early Warning:

Clause 16.1 "The Contractor and the Project Manager give an early warning......

1)Increase the total of the Prices; 2)Delay Completion; 3)Delay Meeting a Key
Date; 4)impair the performance of the works use....Project Manager enters early
warning matters in the Risk Register....."

Risk Register:

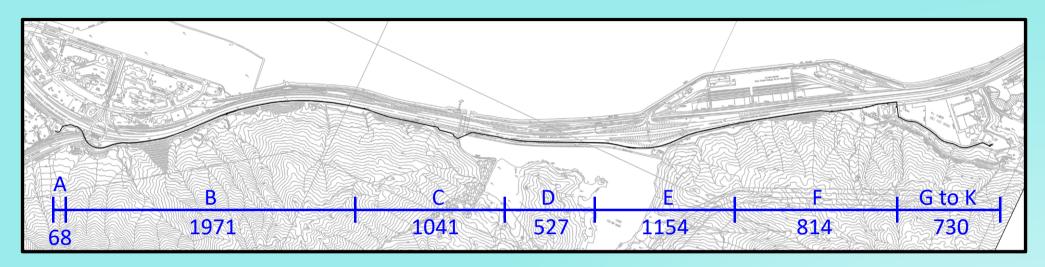
Clause 11.2 (14) "The Risk Register is a register of the risks......includes a description of the risk and a description of the actions....."

Risk Reduction Meeting:

Clause 16.2 "Either the Project Manager and the Contractor may instruct the other to attend a risk reduction meeting....."

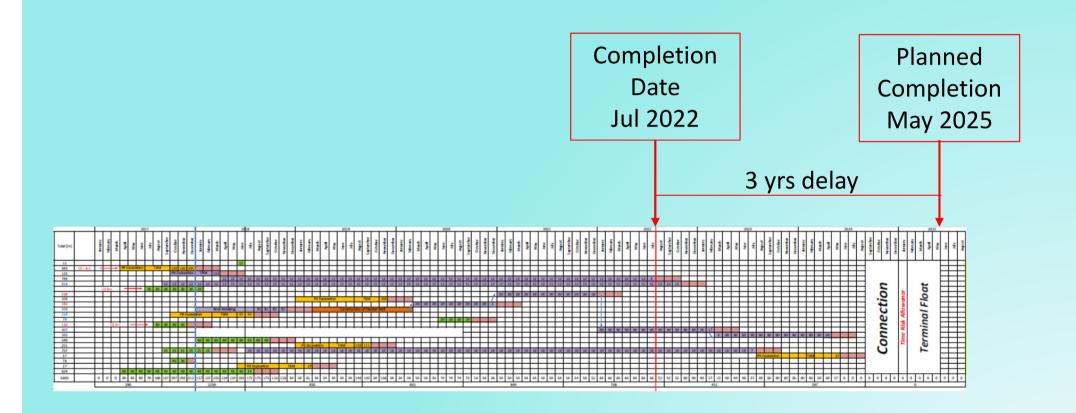
Clause 16.3 "deciding on the <u>actions which will be taken and who, in accordance</u> with this contract, will take them....."

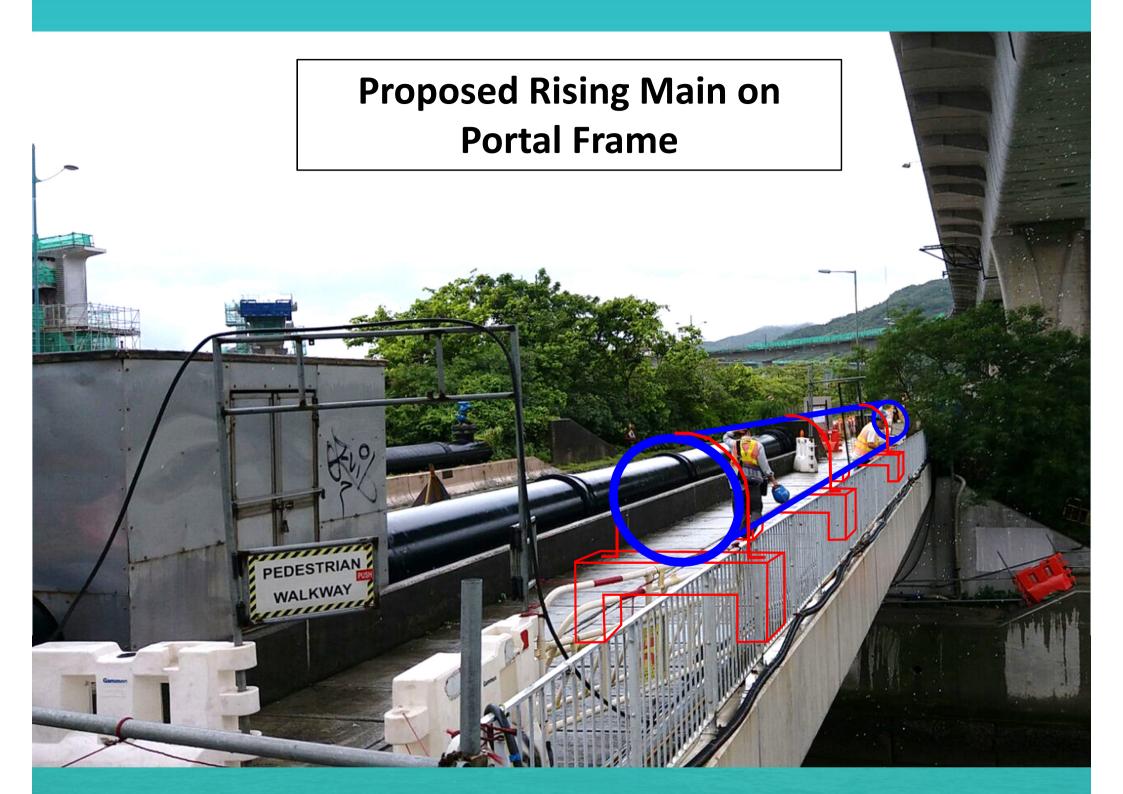
Major Risk - Possession of Site



Portion	Access Date	Commencement	Completion	Possession
Α	19-Aug-2016	14-Jan-2017	5-Jul-2017	Yes
В	19-Aug-2016	28-Jan-2017	14-Jan-2021	Yes
С	19-Jul-2018	19-Jul-2018	16-Sep-2021	No
D	19-Aug-2016	19-Aug-2016	23-Jun-2018	Yes
E	19-Jul-2018	19-Jul-2018	12-Feb-2021	No
F	19-Aug-206	30-Mar-2017	28-Mar-2020	Yes
G to K	19-Aug-2016	11-Mar-2017	16-Dec-2020	Yes
Whole of the <i>Works</i>		19-Aug-2016 (contract start)	18-Jul-2022 (contract completion)	







Actions	Responsible Parties (GCC)	Responsible Parties (NEC)
Checking of Bridge Capacity	Consultants	Consultants & Contractor
Design of realignment	Consultants	Consultants & Contractor
Liaison with Government Departments (i.e. HyD, TD & CEDD)	Consultants	Employer & Consultants
Liaison with Utility Companies (i.e. CLP)	Consultants & Contractor	Employer, Consultants & Contractor

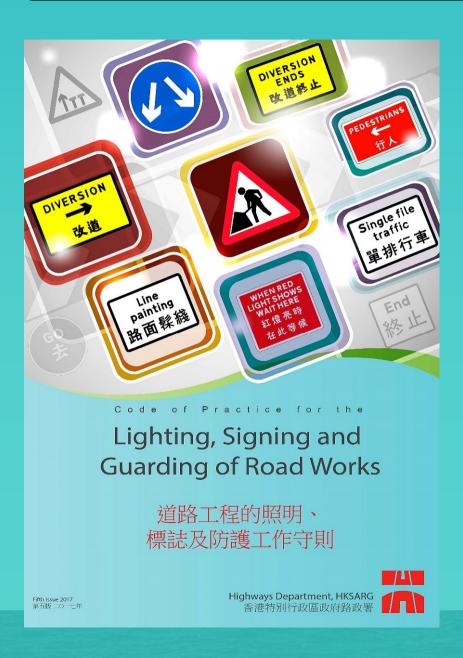
Case Study 2 (Material procurement risks)



Case Study 2 (Material procurement risks)

Actions	Responsible Parties (GCC)	Responsible Parties (NEC)
Timing and packaging of procurement	Contractor	Employer, Consultants & Contractor
Negotiation with suppliers	Contractor	Contractor
Logistic of material delivery	Contractor	Employer, Consultants & Contractor
Storage area	Contractor	Employer, Consultants & Contractor

COP for the LSG of Road Works (5th Issue 2017)



Effective Date: 1 Jan 2018

TTA as per CoP for LSG 5th Issue



Set up & removal time: 4hrs

Productive working

hour: 4hrs

TTA as per CoP for LSG 4th Issue



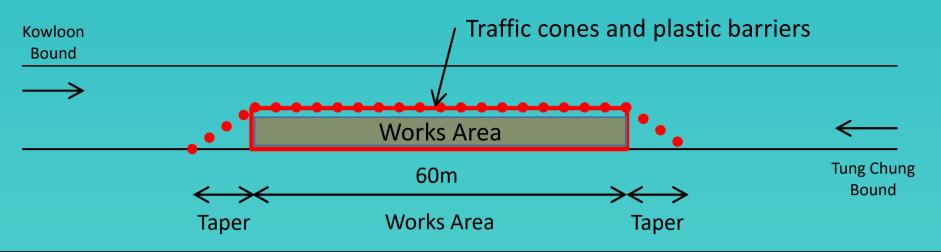
Set up & removal

time: 1hr

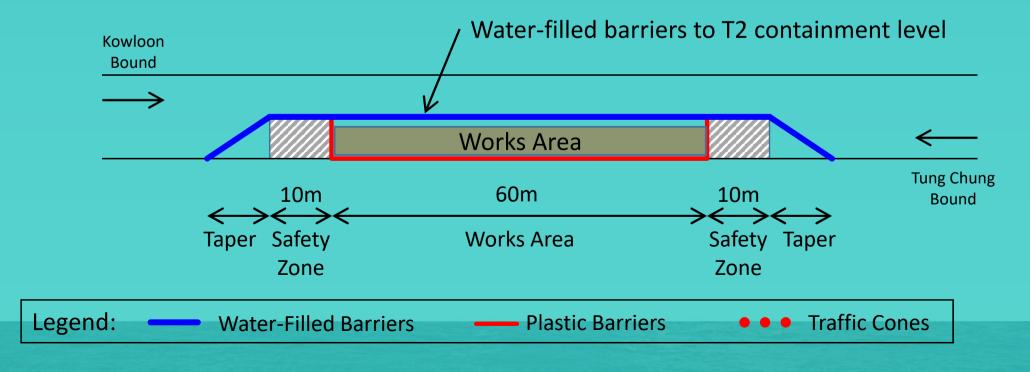
Productive working

hour: 7hrs

TTM Arrangement under COP 4th Issue



TTM Arrangement under COP 5th Issue



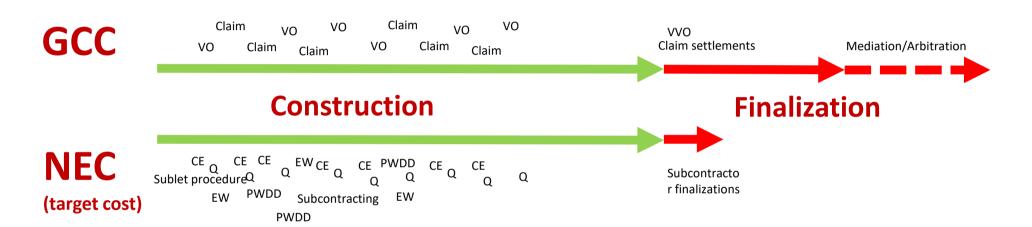
Actions	Responsible Parties (GCC)	Responsible Parties (NEC)
Derive practical TTA Schemes	Contractor	Employer, Consultants & Contractor
Study alternative construction method	Consultants	Employer, Consultants & Contractor
Obtain approval from TMLG on the revised TTA Scheme	Contractor	Employer, Consultants & Contractor
Procure T2 water barriers	Contractor	Contractor



"We shall act in a spirit of mutual trust and co-operation."



GCC + collaboration = NEC ???

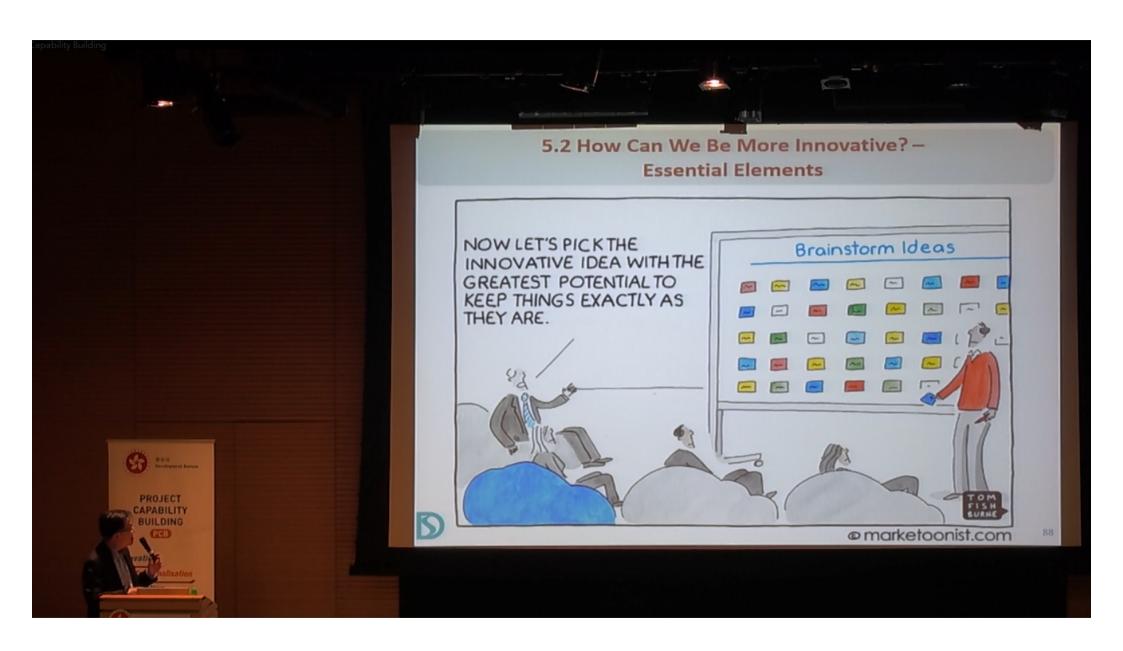


Changes in System

- Pace/speed/efforts
- Resources
- Employer's and PM's involvement
- Early Warning and Risk Reduction Meeting
- Subcontracting
- Payment/PWDD/Target; Pain/Gain
- Common goals

Changes in People

- Skills/capability strengthening (training, learning)
- Works prioritization and team building
- Proactive involvement (Employer's rep full time on site ?)
- Options and decisions; management involvement
- Packaging, alternative and design input
- Forecasting and mechanism
- Keep working towards or beyond the goals



Extracted from presentation by D of DS in Project Capability Building Seminar on 7 May 2018

Thank You

