

Appendix G - Consumption and Payment Statistics for 2004-05

Figure G1: Water consumption of Sewered Accounts (504.2 million sqm) - Customer Pattern

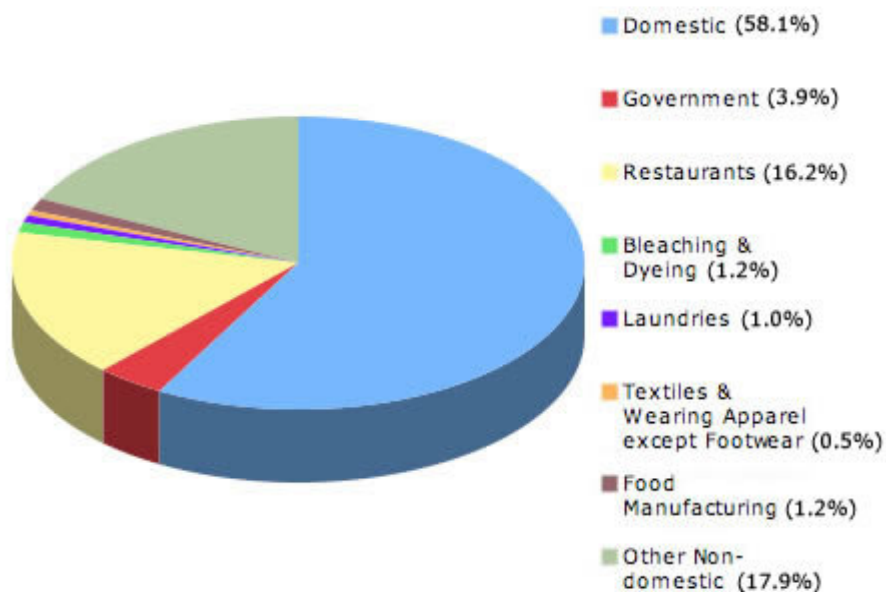
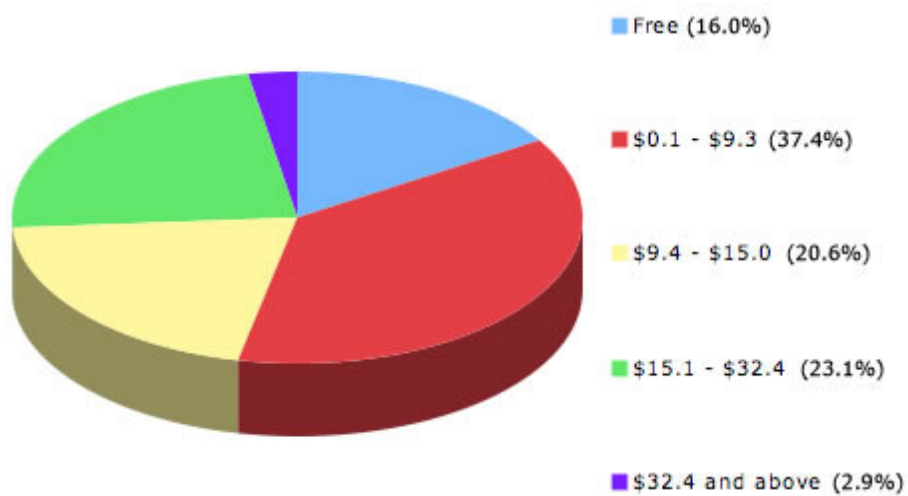


Figure G2: Domestic Accounts - Sewage Charge Payment Pattern (\$/mth)



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Figure G3: TES Accounts - TES Payment Pattern (\$/mth)

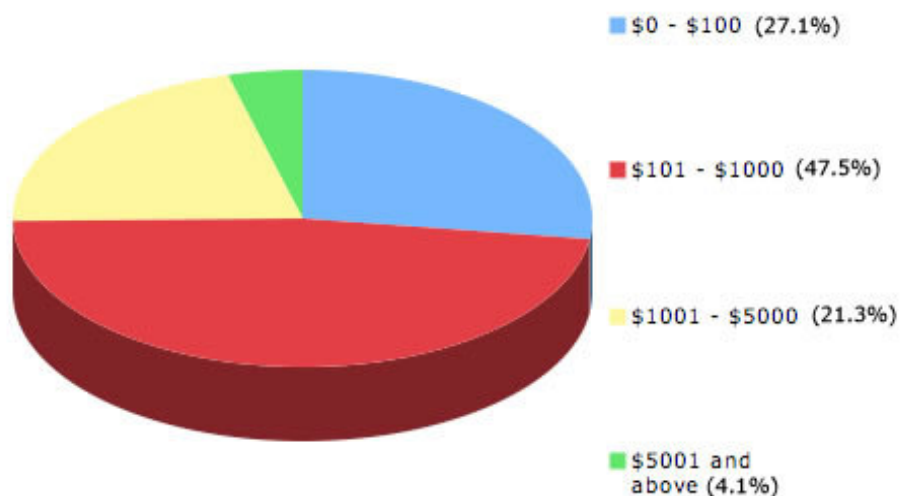
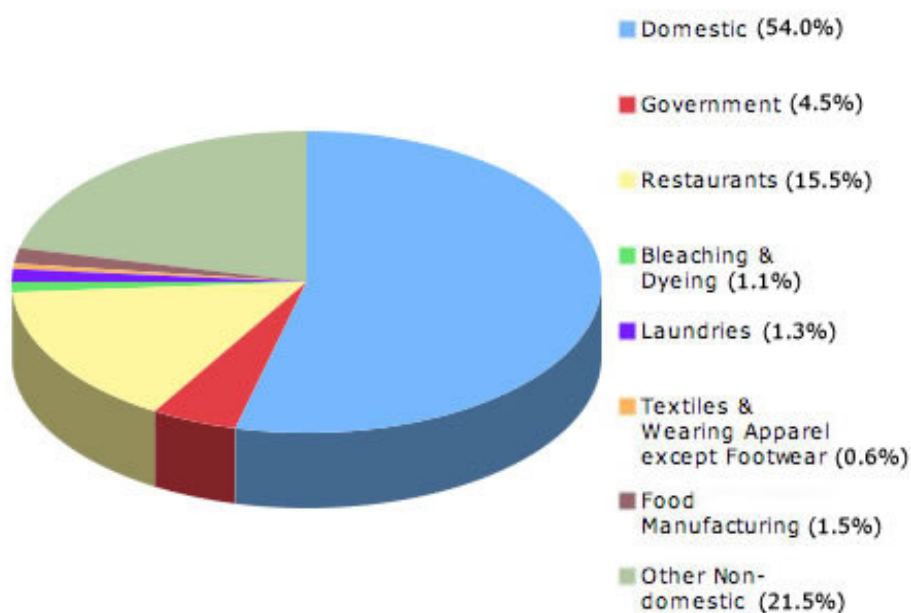


Figure G4: Sewage Charge (\$492.2 M) — Revenue Pattern by Type



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Figure G5: Trade Effluent Surcharge (\$209.1 M) — Revenue Pattern by Type

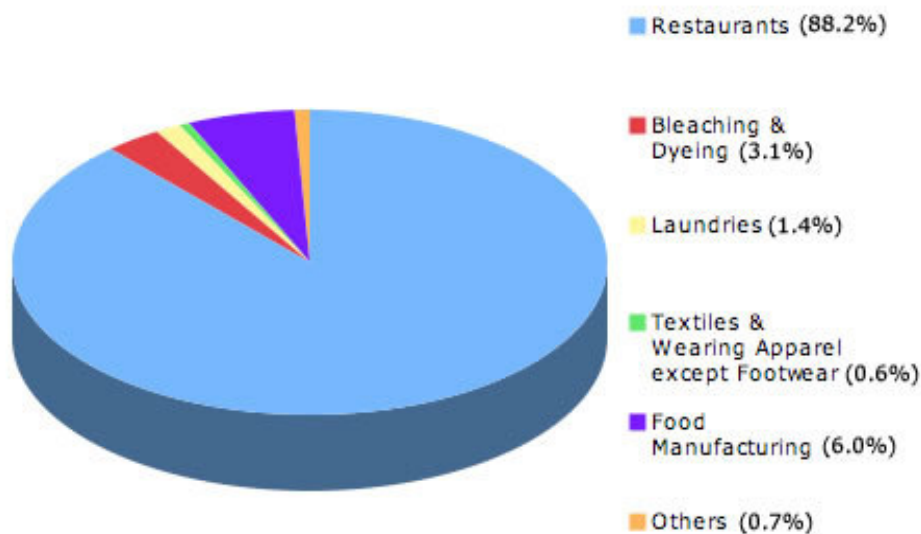


Figure G6: Sewage Charge and Trade Effluent Surcharge (\$701.3 M) — Revenue Pattern by Type

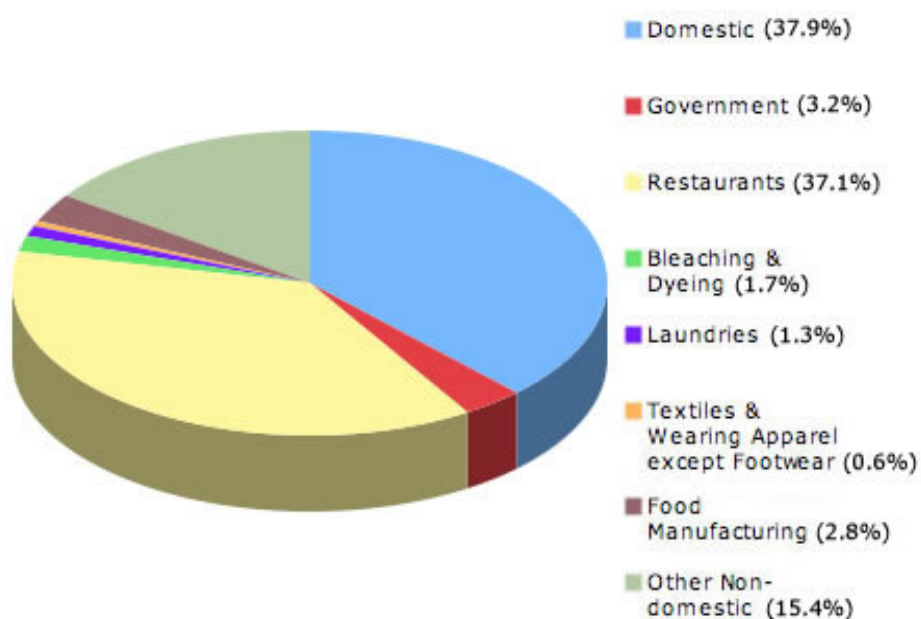


Figure F 7 Number of enquiries received from customers since 1995

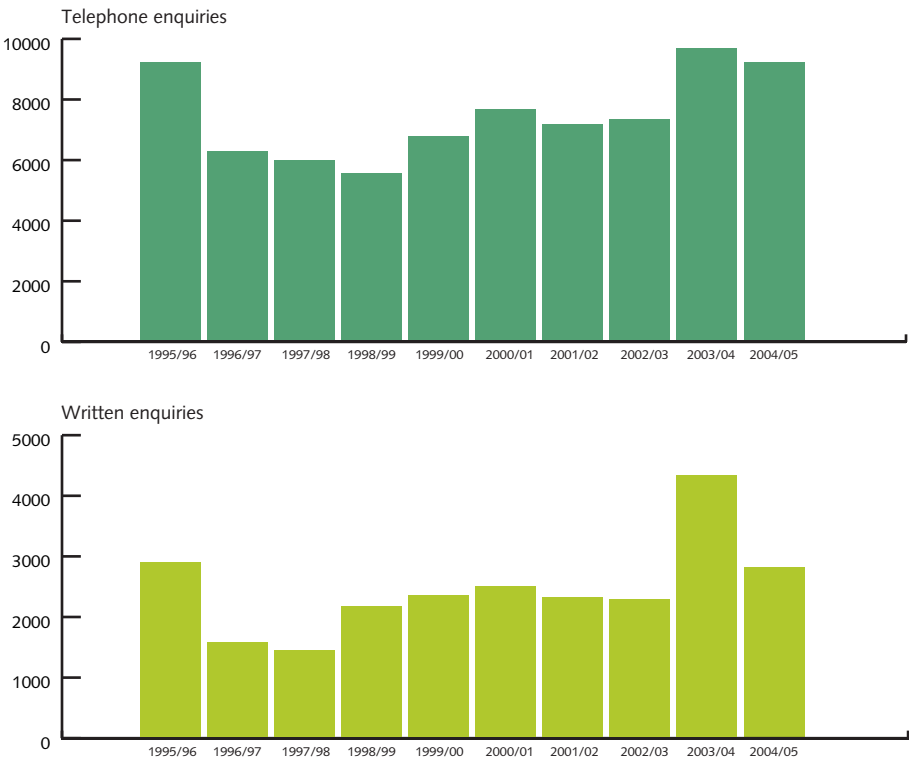


Figure F 8 Business reclassification applications handled since 1995

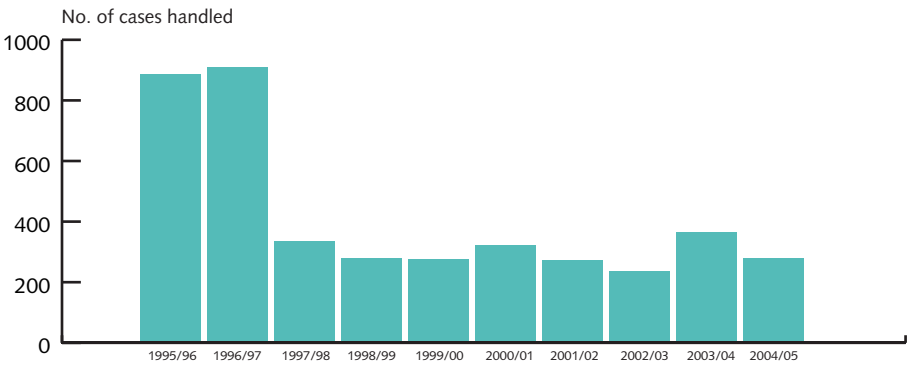


Figure F 9 Number of new TES accounts identified since 1995

