

DO's

- 1 Regularly clear the drains around your house and ensure the drainage pipes are not being blocked up by refuse
- 2 Secure the valuables in higher places
- 3 When flooding occurs, move to a safe place if conditions warrant, and help the people requiring assistance, children and the elderly. In case of emergency, dial 999 for assistance
- 4 When leaving home or starting to be affected by flooding, turn off the gas supply and electricity

Other Flood Mitigation Measures

- 1 Raise the door entrance
- 2 Install small flood wall within the lot boundary
- 3 Install stop-boards and place sandbags at the entrance during heavy rain
- 4 To prevent leakage and subsequent damage to structures, residents are recommended to regularly inspect and repair any defects at the walls and foundations

Enquiries relating to the location and opening of temporary shelters in various districts can be made to the Home Affairs Department or District Offices by calling the following telephone numbers:

Central Telephone Enquiry Centre of Home Affairs Department (Office hours)	2835 2500	Emergency Helpline of Home Affairs Department	2835 1473
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(Available in the event of Tropical Cyclone Warning Signal No. 3 or above, landing Warning or RED or BLACK Rainstorm Warning.)

Yuen Long	2470 1113	Sai Kung	2163 8415
North District	2470 1119	Islands District	2852 4324
Tuen Mun	2675 1600	Kwai Tsang	2484 4500
Tai Po	2421 3033	Tsuen Wan	2414 2144
Sha Tin	2658 4040		
	2158 5388		

此小冊子由渠務署編印，免費派發。
如平流區渠務處無駐守人員，請致電的熱線傳真2827 8605，或註明「停止收閱傳真」。

If you need the English version of this pamphlet, please contact 渠務署查詢熱線 2303 1110
Drainage Services Department at 2877 6605. 傳真號碼 General Enquiries: 2877 6605
電子郵箱 E-mail: enquiry@dod.gov.hk
渠務署網頁 DSD's Website: www.dsd.gov.hk

如何減少水浸損失

HOW TO REDUCE FLOOD LOSS

The brochure aims to help explain the following important points:

- The latest government strategy on prevention
- The things that people living in flood-prone villages may need to know
- Introducing methods to reduce flood loss

The Main Causes of Flooding in Rural Areas

- Heavy or prolonged rainfall
- High tide or storm surge
- Low-lying ground
- Reduction in flood storage due to land developments on flood plains
- Refuse, construction waste, earth-filling and vegetation causing blockage to river channels

Government's Present Flood Prevention Strategies

- Major drainage channels have been completed or under construction in New Territories
- Implement local channel improvement works and village flood pumping schemes
- Carry out preventive inspection and maintenance works for drainage channels
- Monitor the effect of land development on drainage systems
- Issue flood alerts and co-ordinate emergency responses

The above measures have reduced the risk of flooding significantly. However, there is still the possibility of minor flooding in some localised village areas. Villagers should consider carrying out flood mitigation works in the house to reduce flood loss.

DON'Ts

- 1 Do not change on your own or block the river courses and drainage channels
- 2 Do not throw rubbish into the river
- 3 Do not pile up sundries haphazardly outside the house, otherwise not only will they be easily washed away by the floodwater, they may even cause blockage to the river

- 4 Do not leave young children at home unattended
- 5 Do not make contact with electrical appliances that may have been flooded
- 6 Do not let children play near the river

- 7 Do not stand or walk on the edge of a river
- 8 Please notify Drainage Services Department if flooding occurs at where you live. 24-hour hotline telephone no.: 2306-1110
- 9 For emergency, please dial 999 for assistance