

Proper Precautions to Minimize Flood Losses



Pay attention to the latest weather forecast and rainstorm warnings from radio and television broadcast or from the internet.



Provide proper protection to essential facilities against flooding, such as by moving them to higher places.



Elevate entrance / floor levels, or install door sills / steps, especially at pedestrian and vehicular entrances to basements.



Clear refuse and silt in drains and channel intakes before heavy rain.



Install temporary pumps to pump out floodwater.



Watchman to patrol all entrances during heavy rain. Install temporary stop-boards and close entrances when necessary.



Have stop-boards and sandbags ready at the entrance.



Please notify **DSD** if flooding occurs.

24-hour Hotline:
2300 1110



For information concerning the locations and opening of temporary shelters in different districts, please contact the Home Affairs Department at the following telephone numbers:

Home Affairs Department

Central Telephone Enquiry Centre (Office Hours) **2835 2500**

Emergency Hotline **2835 1473**

(Activates in the event of Tropical Cyclone Warning Signal No.3 or above, Landslip Warning or RED or BLACK Rainstorm Warning.)

Other departments which can also provide assistance:

Highways Department **2926 4111**

Food and Environmental Hygiene Department (for clearing of refuse)
1823

If case of emergency and personal safety is under threat, please dial 999 for assistance.

Printed by the Drainage Services Department
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 **渠務署**
Drainage Services Department

渠務熱線 Drainage Hotline: 2300 1110
一般查詢 General Enquiries: 2877 0660
電子郵箱 E-mail: enquiry@dsd.gov.hk
渠務署網頁 DSD's Website: www.dsd.gov.hk

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The photo is provided by Apple Daily

This pamphlet aims to illustrate the following:

- Main causes of flooding in urban areas
- Current Government's strategies to solve flooding problem
- Points to note when you are in place prone to flooding

 **渠務署**
Drainage Services Department

Our Vision

To provide world-class wastewater and stormwater drainage services enabling the sustainable development of Hong Kong.

Main causes of flooding in urban areas

- Heavy or prolonged rainfall
- Aging or inadequate drainage system
- Blockage of drains or channel intakes by refuse, construction waste and other obstructions
- Low-lying topography



Current Government's strategies

- Design and build large scale drainage systems including flood storage tanks and drainage tunnels to raise the flood protection level of existing drainage systems
- Implement local drainage improvement projects
- Carry out preventive maintenance work



Points to note:

Know the relative levels of the building and the adjacent roads. If flooding occurs, water may flow from adjacent roads into the building.

- Is it a flooding black spot?
- Has flooding occurred before?
- Is it low-lying?
- Is there a basement in the building?



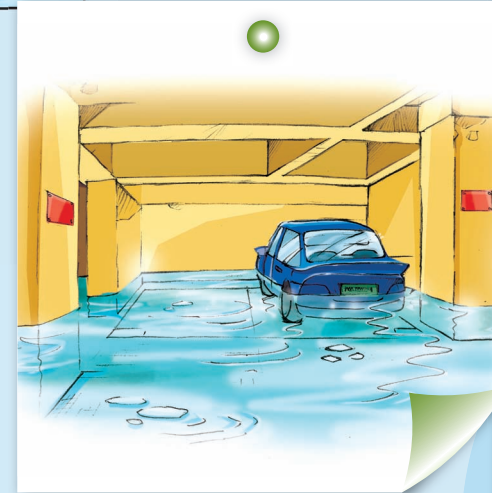
Floodwater from roads may flow into shopping malls and cause damages.

Inform Drainage Services Department immediately if flooding occurs. Dial 999 for assistance if personal safety is under threat.



Essential facilities of buildings and shopping malls, such as plant room, transformer room, lift shaft etc. are most vulnerable to flooding.

Basements are most vulnerable to flood risks and damages.



Flooding in basement carparks.

Leave the basement immediately when flooding occurs. Staircases in the basement should be fitted with handrails and illuminated properly.

